

5-Stars Management Solutions Strategic Map

Affect Positive Change in The Operations of Client Facilities

Mission Statement

Customer Needs & Expectations

Offer Respectful, Culturally Sensitive, Care with Love Compassion and dignity

A Place of Safety and Security; Accessible care and improved quality of life outcomes

Financial Perspective

Good Stewards of Resources, Eliminate Non-value Adding opt

Budgetary Ctrl, effective allocation and efficient utilizations and stewardship of resources

Internal Perspective

Establish a Reputation for Excellence

Leverage the triad of industry knowledge, expertise, and experience that lends itself to strong strategic growth potential.

Improve Partnership and Collaborations

Partner with Community Stakeholders—as the most viable choice for post hospital placements over nursing home facilities

Provide Patient-Centered Care

Focus on providing quality and compassionate care to seniors in and assist them find renewed purpose in their lives.

Effective and Efficient Management

Balance Score Card Improve Resource Mgt, and Admin. Processes; Analyze and Act on Performance Data; Focus on Value adding; Use data to leverage continuous improvement

Values, Culture Philosophy, and Capacity

Assist facilities and industry professionals that share our philosophy and belief with caring attitude and high moral character with Passion and Integrity.

Set Expectation and Benchmark with strategic Parameters. Create an environment where staff know and feel they are valued and appreciated to turnover across the organization

Legal and Ethical, Transparent, and Accountability. Understand the needs of our clients and how to meet those needs