

## What We Do

### 1. Management and Leadership Consulting

- Facility Management
- Executive Coaching, Management, and Leadership (Quantum Level)
- Development of Strategic Plans/Operational Analysis.
- Management workshops for mid-level/operational-level managers
- Lean Six Sigma Process Improvement

### 2. Facility Management/Administration (Skill nursing, CCRC, behavioral, and Memory Care)

- Provide temporary top-notch administrators and DONs.
- Facility Management
- Mentor AITs and New Administrators
- We specialized in improving ADL compliance (guaranteed to reach 100% in two weeks and improve CMI) and optimal staffing PPD and FTEs.
- 24/7 CMS survey readiness, QA, and QAPI; developing and crafting plans of corrections and audits to systematize action plans to sustain compliance.
- Clinical outcomes
- Improved staff and resident satisfaction
- A/R collection to reduce write-offs.
- Expert Software: PCC; Matrix; Paycom; Paylocity; TELS; Kronos; Epic; Vision; Microsoft Office!

### 3. Public Housing Management and Consulting

- Grant Writing and Management
- Operations Management and Support
- Organizational Restructuring
- Program Assessment and Management
- Policy Review and Development
- Technology Implementation and Support
- Non-Profit Development

## Vision/Philosophy

5-Stars Management Solutions, LLP, will become the market leader, provider of choice, a model, and a national leader in the healthcare and public housing industry. Guided by our philosophy of continuous improvement, we will de-commoditize healthcare and public housing services as a purposeful and worthwhile activity that is life-affirming, hope-restoring, dignifying, and satisfying and set a national standard for healthcare and public housing.

A commitment to excellence, honesty, integrity, and continuous improvement in our service to those we serve is a testament to our values and norms entrenched in moral and ethical professionalism.

## Who We Are and Why 5-Stars Management Solutions LLP?

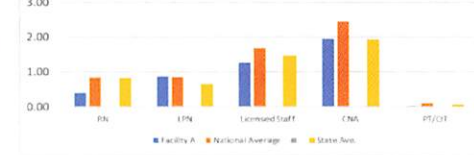
Dr. David Mac-Rizzo (Ph.D.) and his wife, Brigitta Mac-Rizzo, formed 5-Star Management Solutions as a value-driven provider of choice to de-commoditize healthcare and public housing operations as their contribution to making a positive difference in the lives of others thereby improving the world we live in.

### Mission

To provide exceptional resident and patient services of value and affect positive change in the lives of the residents, patients, families, organizations, and the communities we serve, thus making the healthcare and public housing experience worthwhile and better everywhere!

Comparative Analysis--Facilities within 25 Mile Radius	Ave % Occ/State Ave	# Beds	Star Rating				Reported PPD				Case Mixed PPD				Adjusted PPD						
			Facility	Health insp	Total staff	Quality RN	CNA	LPN	RN	Lic Staff	Total Nurse Staff	Therapy Staff	CNA	LPN	RN	Total Nursing	CNA	LPN	RN	Total Nurse staff	
								1.93	0.65	0.81	1.47	3.39	0.06	2.14	0.77	0.39	3.30	1.85	0.64	0.82	3.28
Facility A	52%	156	3	2	5	2	2	1.95	0.86	0.39	1.25	3.21	0.03	2.01	0.80	0.42	3.23	1.99	0.80	0.35	3.14
Facility B	89%	108	3	3	2	3	3	2.16	0.92	0.57	1.49	3.65	0.00	2.04	0.77	0.38	3.19	2.17	0.88	0.55	3.61
Facility C	59%	180	1	1	2	2	2	1.81	0.56	0.28	0.84	2.65	0.00	1.53	0.65	0.31	2.49	2.43	0.64	0.33	3.36
Facility D	45%	120	3	3	3	3	3	2.18	1.29	0.65	1.94	4.12	0.04	2.25	0.80	0.45	3.50	1.98	1.18	0.55	3.71
Facility E	72%	82	5	5	5	5	5	2.75	0.97	2.34	3.31	6.06	0.18	2.03	0.89	0.55	3.46	2.78	0.80	1.60	5.53
Facility F	38%	120	1	1	2	1	1	1.88	0.87	0.66	1.53	3.41	0.01	2.32	0.92	1.27	4.51	1.66	0.70	0.19	2.39

Staff	Reported Average Hours per Resident per Day (CMS data)				
	Facility A	National Average	State Ave.	State SNF Variance	National Variance
RN	0.39	0.83	0.81	-42%	-44%
LPN	0.86	0.85	0.65	21%	1%
Licensed Staff	1.25	1.68	1.47	-21%	-43%
CNA	1.95	2.45	1.93	2%	-60%
PT/OT	0.03	0.1	0.06	-3%	-7%



How Do You Compare To The Competition in Your Market? We'll Break it Down for You!

We stand for exceptional service of care, evidence-based outcomes, innovation, quantum leadership, continuous improvement, and commitment to excellence!

We stand for the individual's dignity and hold relationships as the fundamental catalyst for creating and nurturing an atmosphere that supports well-being and a satisfied life.

### Specific areas of expertise:

- Multi-facility Operational Analysis
- Employment and Labor Law
- Sales & Marketing Leadership
- Capital Allocation, Profitability & Cost Analysis
- Billing, Collections & Cash Management
- Contract Negotiations & Strategic Alliances
- Antibiotic Stewardship and Antipsychotic medication management and policy development
- Financial, Budgeting & Expense Management
- Public Relations, Policy, and Procedure Development
- State Survey and Regulations Expert
- Team Building & Performance Improvement
- HIPPA Privacy, Security, Breach Rules
- Lean Six Sigma Process Improvement
- Competitor analysis to improve market share.
- Disaster Management & Emergency Preparedness; Human Resource management



**Dr. David Mac-Rizzo,**  
(Ph.D., MBA, LNHA, PCHA, LSSGB, LSSBB, CNA)  
President/CEO



**Brigitta Mac-Rizzo,**  
(MBA, MPA, MSRE, NJLHA, NPCC)  
Vice President/CFO



**Lajara Henderson,**  
(BA, MECM, DCJ)  
Director of Field Operations



**Enyonam Ntambwe, BA**  
Director of Marketing  
Communication

**What We Do Best:**

Are you a CEO, Regional Director, Corporate Executive, or private owner wondering how to turn a non-performing facility—quality outcomes, patient, and staff satisfaction, return of investment, staffing—into a profitable operation? 5-Stars Management Solutions is your go-to company. You'll begin to see immediate results!

We are turn-around experts—State survey and POC, ADL compliance, Cost reduction, Expense improvement, Payroll expense, Resident Satisfaction, staff education, Quality measure, and Support for DON—we get you covered!

We are a consulting company that assists healthcare and public housing organizations with:

- Temporary top-notch administrator and DON staffing
- Facility Management
- On-the-job mentoring of AIT/New Administrators
- Executive leadership seminars—Quantum Leadership
- Management workshops for mid-level/operational-level managers
- Hands-on budgeting, strategic planning, and process/operations improvement.

We specialized in mentoring Administrators/AITs, improving ADL compliance (guaranteed to reach 100% in two weeks and improve CMI), optimal staffing PPD and FTEs; 24/7 CMS survey readiness, QA, and QAPI; developing and crafting plans of corrections and audits to systematize action plans to sustain compliance; improved staff and resident satisfaction, A/R collection to reduce write-offs, EBITDA.

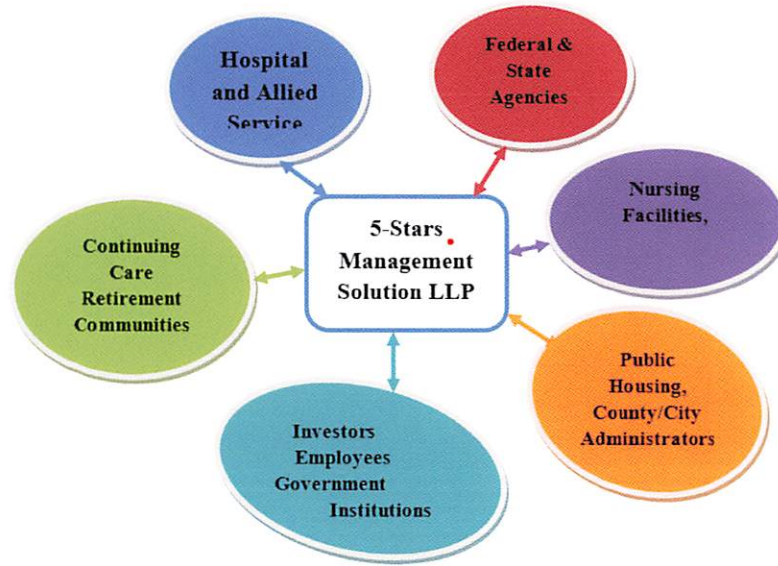
Expert Software: PCC; Matrix; Paycom; Paylocity; TELS; Kronos; Epic; Vision; Microsoft Office!

Call us today at 609-937-2056 for your needs in skill nursing, CCRC, behavioral and dementia Care, and Psych facilities. Client satisfaction is our top priority! We deliver Value!



**Our Corporate Philanthropy is an outreach of love to needy Communities Worldwide**

**5-Stars Management Solutions LLP  
STAKEHOLDER RELATIONSHIP**



*"I am confident that the dedication of your staff who work diligently in reducing antipsychotic drug use would be useful to many others who struggle with the everyday challenges of reducing antipsychotic drug use. The current achievement of your staff is a reflection of the facility's ability to empower residents to reach their highest practicable well-being.... I encourage you to contact my office to share the components of reducing the use of antipsychotic drug use with us, so that we may share it with others." (Pennsylvania Department of Health)*

**Contact:**

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🌐 **[www.5-Starsmanagementsolutions.com](http://www.5-Starsmanagementsolutions.com)**

📞 **609-937-2056/609-423-4870**



**Making the Healthcare and Public Housing Experience Worthwhile And Better For Residents Everywhere!**

**Call Us Today 609-937-2056**

